

Establishment of Grievance Redressal Committee in the Institution and/or Appointment of OMBUDSMAN by the University.

As per AICTE regulations (Clause 3 of the AICTE regulations, 2012), A Grievance Redressal Committee is formed in the College in order to address the grievances of the students and parents.

STUDENTS GRIEVANCE COMMITTEE

Sl	Name	Designation	Contact No.
1	Dr. Poonam Negi	Professor, Applied	9412972046
2	Dr. Vandana Singh	Professor, Applied	9389922567
3	Mrs. Tanu Dhyani	Asst. Professor, CSE	7302190904
4	Dr. Karunakar Diwakar Jha	Professor, MBA	9762007100
5	Dr. Monika Rani	Professor, CSE	9389922567
6	Mr. B.K. Yadav	Asst. Professor, CSE	9756072994
7	Dr. Santosh Singh	Professor, MBA	9193541630

Duties and Responsibilities:

- To take corrective & effective measures to address students and parents Grievances.
- To enhance learning and development of students with specific focus on students problems.
- To form and provide a mechanism to supervise activities of Students grievances.
- To provide right direction and counsel whenever required and guide them from improvement

Grievance Redressal Committee (Staff)

Staff having any specific grievance concerned with their academic activity can address his/her problem to the Director in writing. Genuine grievances of the staff are considered and remedial measures will be taken by the concerned departments/authorities

Sl	Name	Designation	Contact No.	Email ID
1	Mr. Pankaj Chaturvedi	Dean GRD IMT	8909022979	dean@grdedu.in
2	Mr. Kamal Kant Rana	Registrar GRD IMT	7055900777	registrar@grdedu.in

Duties and Responsibilities:

- To collect all grievance reports from the staff.
- To consolidate all the report and send the report to the Higher Authorities for perusal.
- To take feedback to the staff concerned/solution for their grievances.
- Online grievance appeal is available on the institute's website.